

Customer Choice on your electricity rate is coming on November 1.

As an electricity customer currently being charged Time-of-Use rates, you'll have the option on November 1 to change to tiered pricing or to remain with Time-of-Use.



Regulated Price Plan Election forms are available for customers at www.innpower.ca. Under Time-of-Use pricing, the price you pay for electricity depends on when you use it. Under Tiered pricing, you can use a certain amount of electricity each month at a lower price, and once that limit is exceeded, a higher price applies.

Considering a switch to Tiered prices? For more information and tools to help you decide which price structure is right for you, visit oeb.ca/choice to see what your bill might look like if you switched from TOU to Tiered pricing.

If you have questions around the new choice in electricity rates, contact us at (705) 431-4321.

We're here to help.

