



Powering Innisfil & South Barrie

(705) 431-4321



SPRING 2019

THIS
EARTH HOUR
#CONNECT2EARTH



SWITCH OFF AT
30 MARCH 2019
8:30PM

60+
EARTH
HOUR



There's help for lower-income households!!

If you are a customer of an electricity utility and in a lower-income home, you may qualify for a reduction on your electricity bill by applying for the Ontario Electricity Support Program (OESP). The OESP will reduce the cost of your household electricity by applying a monthly credit directly to your bill. The credit amount will depend on how many people live in your home and your combined household income.

Ontario Electricity Support Program (OESP) is an ongoing on-bill credit applied directly to the electricity bills of eligible customers.

OESP ☎ 1-855-831-8151 🖨 OntarioElectricitySupport.ca

Low-Income Energy Assistance Program (LEAP) is a one-time grant to assist low income customers facing having their service disconnected.

LEAP ☎ 1-855-487-5327 🖨 innpower.ca



Winter Disconnection Moratorium

The winter disconnection moratorium is coming to an end on April 30, 2019, and customers will be asked to pay their hydro account in full. If you are in arrears and require assistance please contact our office as soon as possible to discuss payment options and consumer programs that may assist you. The winter moratorium does not remove responsibility from paying your hydro account, customers are still responsible to pay their monthly bills. Don't leave it till its too late, if you are unable to pay your account in full our staff are here to assist you and discuss your options. Please contact our InnPower Customer Service team at (705) 431-4321. Our representatives are happy to make arrangements, offer programs such as Arrears Management Program (AMP) and discuss consumer programs such as Ontario Electricity Support (OESP) program and Low-income Energy Assistance Program (LEAP). If you require financial assistance our staff will be able to direct you to agencies that may be able to assist you financially.



CALL OR CLICK
BEFORE YOU DIG

Locate pipes + utility lines at no cost

Call Before You Dig

Homeowner, Contractor or Infrastructure Owner

Contact Centre is open 24/7

1-800-400-2255 www.on1call.com/



Water Meter Upgrade Program

InnServices has implemented a program to replace water meters older than ten (10) years at no cost to the property owner. This program will ensure the continued accuracy of your water billings and improve water meter reading efficiency.

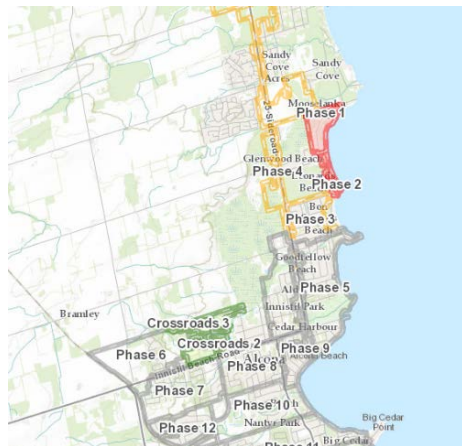
The program is being completed in several different phases. A map is available on InnServices Twitter and Facebook accounts. Letters are being hand-delivered to the affected customers at the beginning of each phase. When you receive a notice, follow the instructions on the notice. Call the contractor, Wamco to set up an appointment.



@innservices_



InnServices Utilities
Inc.



A BARREL OF SAVINGS!

InnServices and the Friends of the Innisfil Public Library are excited to announce:

The 2019 Innisfil Rain Barrel Sale!

Net proceeds from the sale will benefit the Friends of the Innisfil Public Library, a local group that supports our community.

For a limited time, rain barrels can be ordered for the **amazing price of \$55 (taxes included)**. It will help you save money while conserving our water.



705-436-3710
1-888-436-3710
ourwater@innservices.co
innisfil.ca/innservices



Sign up for **eBilling** today!
Help the environment by cutting down on paper.
Easy, convenient, secure. 24/7 access.
Sign up for Customer Connect today.

Customer Connect

InnPower's secure web portal for customers. Access your account information, usage, payments, Time of Use (TOU) data, Green Button data, conservation tips and more.

To register please visit our website www.innpower.ca, select Account Log In to begin. Once registered, sign up for paperless eBilling. View your account information 24/7, receive email notifications when your bill is available, usage notifications and more. Download, print or save your bill electronically. Reduce paper and help the environment.

If you require assistance registering or would like more information about Customer Connect please contact our Customer Service Department at 705-431-4321 or customerservice@InnPower.ca.



Follow us on Twitter @innpower_, Facebook InnPower Corporation and InstaGram @innpower_ for updates on power outages, safety tips, etc...



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