

Follow us on Twitter and Facebook to receive updates on outages, safety tips, etc....

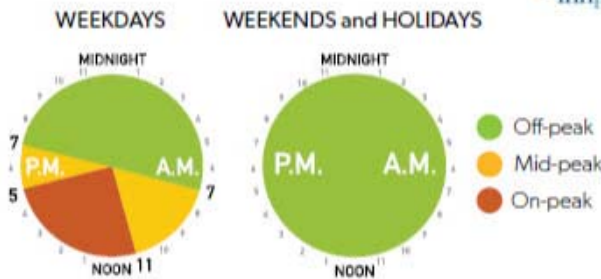


@InnPower and Facebook



InnPower Corporation

May 1 to October 31 time-of-use hours



Summer time-of-use hours in effect

New electricity prices for May 1, 2018 (mainly unchanged)

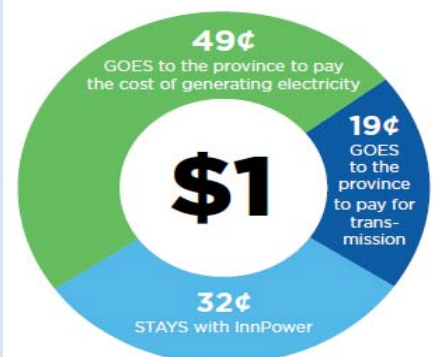


Distribution Rate Protection (DRP)

The Ontario Energy Board (OEB) Act was amended in 2017 to add a new section 79.3 that establishes the Distribution Rate Protection Program (DRP). The DRP program provides a cap on the amount that can be charged for base distribution charges, which consist of the base monthly fixed service charge and base variable distribution charge. The OEB calculates the cap or maximum monthly base distribution charge based on the parameters outlined in the DRP Regulation. Eight local distribution companies qualify for this cap and InnPower is one of them. The OEB passed a Decision and Order on June 21, 2018 to increase this cap from \$36.43 to \$36.86 effective July 1, 2018.

Visit our website innpower.ca and try out our new Residential Bill Calculator and see your Fair Hydro Savings, and your Distribution Rate Protection (DRP) savings. This handy tool can show you a breakdown of all your electricity charges and what portion of your bill stays with InnPower.

For each \$1 of your energy bill ...



Phantom Hydro

Did you know a large amount of electricity can be used by your home electronics when they're turned off? This is called "standby" or "phantom" power and it can account for up to 10% of your electricity bill. Avoid extra energy consumption. Use power bars with timers or auto shut-off to save and unplug appliances that you are not using.

InnPower Construction Projects

There are ongoing projects budgeted each year. Updates are posted on Twitter and Facebook. For a list of these projects go to our website at: <https://www.innpower.ca/construction.php>

Current Projects

A list of current projects can be found below. Please click on image to learn more about the individual projects.

CALL OR CLICK BEFORE YOU DIG
Locate pipes + utility lines at no cost

Call Before You Dig
Homeowner, Contractor or Infrastructure Owner
Contact Centre is open 24/7
1-800-400-2255 www.on1call.com/

Protect Yourself Against Fraud



InnPower doesn't use toll-free telephone numbers, we don't text asking for payment or to issue refunds. We don't solicit credit card payments over the phone. If you receive one of these calls report to Canadian Anti-Fraud Centre 1-888-495-8501. For more information on how to protect yourself, different fraud types, and how to report an incident visit the Canadian Ant-Fraud Centre a Government of Canada website at <http://www.antifraudcentre-centreantifraude.ca/victim-victime/index-eng.htm>

The Ontario Electricity Support Program advertisement features a woman holding a baby, a man at a laptop, and a piggy bank with a dollar sign. The text reads: "THE ONTARIO ELECTRICITY SUPPORT PROGRAM", "\$35 to \$75 each month", "1-855-831-8151", and "www.OntarioElectricitySupport.ca".



The Electrical Safety Authority reminds consumers to take precautions before allowing anyone claiming to be an electrical inspector into their homes. If you are approached at the door by someone claiming to be an electrical inspector, here are the steps you can take:

- Electrical Safety Authority Inspectors will arrive in a vehicle marked with ESA's logo. Look for it.
- Electrical Safety Authority Inspectors carry photo identification. Ask to see it.

Consumers who are unsure, have questions or concerns about electrical inspections are encouraged to contact the Electrical Safety Authority at 1-877-372-7233 between the hours of 7 a.m. and 4:30 p.m., Monday to Friday. If a consumer believes a call to be a scam, ESA recommends they safeguard their personal information and contact Consumer Protection Ontario.



Energy contracts

Before you enter into an energy contract for your electricity or natural gas, be sure to do your homework.

Has an energy retailer ever approached you at your home? Before you enter into an energy contract for your electricity or natural gas, be sure to do your homework. Compare prices, and read and understand what you are agreeing to. Visit the Ontario Energy Board website at <https://www.oeb.ca/consumer-protection/energy-contracts> for all the facts and to learn more about energy contracts.



InnPower Corporation

7251 Yonge Street, Innisfil ON L9S 0J3
Phone (705) 431-4321 Fax (705) 431-6872
Email customerservice@innpower.ca
www.innpower.ca